

# CORONAVIRUS UPDATE

April 27, 2020

## Why Telehealth?

Seeing one of our CAAC Providers in person, always feels the best; however, during this time, we realize that is not always going to be possible. During the Coronavirus Pandemic, our staff are here to assist you in any way possible, to ease the burden on you as parents/guardian. If it is determined that your child will not be seen onsite for some reason, or if you are more comfortable with telehealth, all of our providers can accommodate through the telehealth option.

Telehealth is an appointment on your phone, tablet or computer, where you will speak to one of our providers directly.

Many health issues can be solved through telehealth and it's a great pre-screener to touch base with your healthcare provider. Sometimes, the provider will need to see you in person and ask you to come in for a follow up appointment, or provide you with the next steps. Let us help you maintain your child's care.

## Children and Adolescent Clinic is Seeing ALL Patients

We are now seeing ALL patients at Children and Adolescent P.C., in accordance with the recommendations from the American Academy of Pediatrics (AAP). Our goal continues, in keeping all well kids well, and isolating the sick children. However, we need to continue well child checks as to not create an outbreak with other illness. Children missing immunizations, health problems going unchecked, and preventative measures not being covered can lead to unintended consequences.

In doing so, we will continue checking all well children and his/her parents prior to entering the Well Child areas. Additionally, we must continue to have the COVID questionnaire completed, temperatures checked, and have our patients and parents masked

prior to entering. If you have your own mask, please bring it to the appointment. Please know that if you have a fever or symptoms when you show up in the clinic, you will be asked to rescheduled or seen in the Sick Care Area.

Any children or parents who have had COVID-19 like symptoms within the last 3-weeks will be seen in the Sick Child area. We know this is inconvenient, and may seem frustrating for parents at times, but please know our goal is to keep everyone safe.

Thank you for understanding and assisting us in keeping well children healthy, while we take care of those with sicknesses as well. Your children are the reason we do what we do, and know that they truly are the center of our world!

Please feel free to go to our Website for further information as well as how we continue to adjust accordingly and safely for the COVID-19 pandemic.

## *Where your children are the center of our world!*

"Delaying or forgoing care can have serious ramifications for children's health. Children who cannot access vaccinations are left vulnerable to infectious diseases like measles and whooping cough and worse, would make their communities more vulnerable to another outbreak at the same time COVID-19 is threatening the lives of families. A child who cannot access well-child care may not have a developmental delay identified in a timely way, missing the opportunity to receive services that positively impact outcomes across developmental domains, including health, language and communication, cognitive development and social/emotional development."  
-AAP April 16<sup>th</sup>,2020



## Contact Us for Your Appointment

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